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Aged Care Quality Standards Introduction

(29600)



Course Description

The online learning is applicable to learners in residential aged care services, home services and flexible care services. This course is suitable for new and experienced carers.

The Aged Care Quality Standard Introduction course is a short course designed to give learners an overview of each Aged Care Quality Standard. Each Standard will be explored in further detail in individually available courses.



Learning Outcome

This course features an animation introducing each of the following Aged Care Quality Standards:

- Aged Care Quality Standard 1: Consumer dignity and choice
- Aged Care Quality Standard 2: Ongoing assessment and planning with consumers
- Aged Care Quality Standard 3: Personal care and clinical care
- Aged Care Quality Standard 4: Services and support for daily living
- Aged Care Quality Standard 5: Organisation's service environment
- Aged Care Quality Standard 6: Feedback and complaints
- Aged Care Quality Standard 7: Human resources
- Aged Care Quality Standard 8: Organisational governance



Course Features

- Animations
- Certificate of completion
- Interactive activities
- SCORM deployment available
- Video
- Voice Over
- WCAG 2.0 accessible



Audience and Duration

Leaders, managers and other staff members responsible for the delivery of care and services to consumers receiving residential aged care and home care services.

Duration: 15 minutes